

NASA NEWS

Ready to Unleash the Power of Eclipse?

Register Today for the **NASA 2009 National User Conference**
September 28th & 29th, 2009 and Discover How!

Eclipse is a powerful tool for any insurance agency!! We are inviting, urging you to join us **Monday, September 28th** and **Tuesday, September 29th**, at the **Sheraton Bloomington Hotel, Minneapolis South**. Register today and we will show you what a powerful asset Eclipse is to your agency. This is two full days of intense and informative training, giving you the knowledge and skills needed to utilize the vast capabilities already at your fingertips. Our trained and experienced staff will present information and demonstrate time-saving tools for common insurance related issues you can apply to your agency's specific situations. Having the ability to use your Eclipse agency management system quickly and efficiently, allows you to increase office productivity which is vital to accomplishing both your daily and long-term agendas.

A conference registration form has been included and is also available on the web at www.nasasoft.com. We suggest early registration because of the limited number of openings and how quickly it fills up. We will be sending periodic email reminders and information as the time draws near.

Whether you are a new Eclipse user or an experienced one, you don't want to miss this invaluable training opportunity because the next one won't be until *May 2011.

**NASA's National User Conference occurs every eighteen months.*

Note: Business Casual Attire

Don't miss out
on this invaluable
training
opportunity for
your agency!

Early Registration Discount

The standard conference fee is \$325.00 per person. A registration mailed by **August 28th, 2009** qualifies for an early registration discount of \$25 (**\$300.00** per person)! The conference fee covers all user conference sessions presented by NASA's highly trained, professional staff. Monday and Tuesday include a delicious continental breakfast, full lunch buffet, also snacks and beverages will be provided during the morning and afternoon breaks.

If you have not received the Conference package in the mail, please contact Michelle 320-254-8224 x110 or michelle@nasasoft.com. We do not want your agency to miss out on this rewarding and beneficial opportunity designed with your agency's prospering future in mind.

A Taste of What's in Store!!

- **Backup, Disaster Recovery, Eclipse On-line**
- **Customer & Policy Interface**
- **Billing**
 - Installments
 - Recurring Transactions
 - Statements/Invoices
- **Company & Producer Payables**
- **ACORD Forms & Custom Forms**
- **Certificates of Insurance**
- **Security & Specs**
- **Company Download & Rating**
- **Real-Time Company Interface**
- **Email & Letters**
- **Documentation/Reminders/Imaging**
 - Creating and Attaching
 - Doc Types
 - Drag-N-Drop
 - Spell Check
- **Reports & ReportMaker**
 - Daily Reports
 - Production Reports
 - Accounting Reports
- **Checkwriter/Deposits/Sweeps**
- **General Ledger**

A complete Schedule of Events is listed on page 3 of this newsletter

Sheraton Bloomington Hotel, Minneapolis South

The NASA 2009 National Users Conference will be held at the Sheraton Bloomington Hotel, Minneapolis South located at 7800 Normandale Blvd, Minneapolis, MN 55439. The Sheraton hotel has given us a group discount of \$139.00 per night valid from Saturday, September 26th through Thursday, October 1st for your traveling convenience. The cut-off date for accepting reservations into this room block is August 28th, 2009. Reservations requests received after 5:00 p.m. at the hotel on the cut-off date will be accepted on a space and rate availability basis. All individual guest room reservations may be submitted by calling the reservations center at **866-837-4278** or via web

<http://www.starwoodmeeting.com/book/namersoft>

Welcome to Bloomington

Conveniently located in the heart of Bloomington, Sheraton Bloomington South is located just ten minutes from the Minneapolis/St. Paul International Airport and Mall of America. We are buzzing with business traffic during the week, thanks to our 70,000 square feet of meeting space and close proximity to area office towers. On weekends, shopping guests make forays to the nearby Mall of America, Southdale, and Galleria shopping centers.

Explore the Hotel

Featuring an indoor pool, fitness room and 564 recently renovated guestrooms and suites, Sheraton Bloomington Hotel gives you everything you need for a great stay. From the celebrated "ahhhhh" of the Sheraton Sweet Sleeper(SM) Bed to the Sheraton Club Lounge offering complimentary breakfast, evening hors d'oeuvres and more, we are the ideal hotel to meet and connect.

Ideal Access to Mall of America

Just off of interstate 494 and located only ten minutes from Mall of America, Sheraton Bloomington Hotel is the ideal place to kick up your feet and relax after a day of shopping. And with free parking at our hotel, we make getting to and from all the major attractions and corporate offices that much easier for you.

Customer Support During the NASA User Conference

The entire NASA staff will be attending the National Conference on Monday, September 28th and Tuesday, September 29th and will not be available to answer telephones. If you need assistance during this time, contact us using the following methods:

- **Email support@nasasoft.com** This is your best option for the quickest response.
- **Voice Mail 320-254-8224** Call our support line and leave a message. We will be checking our voice mail periodically.
- **Emergency Assistance Only 952-893-8428**
If you have an emergency, call the hotel and ask them to forward your message immediately

NASA is proud to announce "Claims Download" is now available!

Claims download is available at no additional cost for agencies using version Eclipse 6.0. This new time-saving feature uses the same concept and procedures as the policy download process by transmitting new and updated claim information via your IVANs account. The main benefit of this new feature is the time saved from not manually entering tedious claim information, thus eliminating the chance of user input error.

If your agency is interested in more information or ready to setup, contact NASA Customer Support, we will be glad to assist you. Phone **320-254-8224** or Email support@nasasoft.com

Since carriers are jumping on board to be a part of this new technology, we will keep an updated list on the NASA website www.nasasoft.com and on the **User WorkCenter** window in Eclipse. As of today, the following carriers are certified for ACORD Claims Download:

- **Auto Owners Insurance**
- **EMC Insurance Companies**
- **Fremont Insurance Company**
- **Harleysville Insurance Group**
- **Hastings Mutual Insurance**

Don't miss the step-by-step demonstration of this great new feature, along with many other invaluable training sessions, presented at the NASA National User Conference September 28th and 29th, 2009!!! REGISTER TODAY and give your agency the knowledge and skills required for a productive and profitable TOMORROW!



2009 User Conference Schedule

Day 1: Monday, September 28th 2009

7:30 am	Registration & *Expanded Continental Breakfast
8:30 am	Welcome and Introduction Backup, Disaster Recovery, Eclipse On-line Customer & Policy Interface
10:00 am	Break
10:20 am	Real-Time Company Interface Customer & Policy Billing
12:00 pm	Lunch
1:15 pm	Checkwriter/Deposits/Sweeps Company & Producer Payables
3:00 pm	Break
3:20 pm	General Ledger Reports & ReportMaker
5:00 pm	End

Day 2: Tuesday, September 29th 2009

7:30 am	*Expanded Continental Breakfast
8:00 am	Documentation, Reminder, Imaging, Letters & Email
10:00 am	Break
10:20 am	ACORD Forms & Custom Forms Certificates of Insurance Company Download & Rating Interface
12:00 pm	Lunch
1:15 pm	Security & Specifications Open Discussion - Future Enhancements & ?
3:30 pm	End

*Continental breakfast also includes egg, meat, cheese croissant/biscuit choices